CWR'S

CROWN BASIC WATER FILTER WITH ULTRA-CERAMIC +METALGON



Countertop Model

save these instructions Operating Instructions

INSTALLATION INSTRUCTIONS

Thank you for purchasing the CWR Crown Basic Water Filter. The Filter is designed to be a free - standing unit positioned next to the sink and to be used with <u>COLD</u> water only.

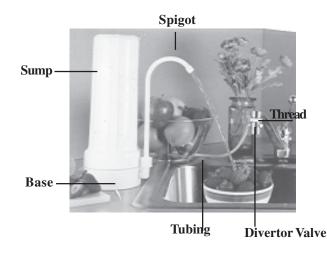
1. Take the unit and filter out of the box. Open the housing carefully by unscrewing the housing sump counter clockwise from the base. Apply a very small amount of vaseline to coat the O-ring. Make sure the O-ring is seated properly into the groove of the housing sump.



Base Ceramic Filter O-Ring Diag. 1

Note: A crown wrench is supplied and should be used to open and tighten housing.

2. Follow the diverter instructions (seperate sheet) to install the diverter. Proceed to the next step when complete.



Limited One Year Warranty

The Manufacturer warrants this product, to original purchase, for one year from purchase date to be free of defects in material and workmanship.

Should a defect be discovered within one year of date of purchase, the Manufacturer agrees to repair or replace the defective part at no charge other than handling and return freight charges. The customer service department at CWR, must be contacted prior to any action in the event it is possible to correct the defect wihout returning the unit. All authorized product returns must be returned with all shipping charges prepaid, accompanied by proof of purchase and letter explaining unit problem to CWR.

This warranty does not apply to any unit that has been tampered with, nor to damages incurred through negligence in use, faulty packing, or mishandling in transit by any common carrier. Your remedy does not include cost of inconvenience or damage due to product failure. The Manufacturer liabilities for damages to you for any costs whatsoever arising out of this statement of limited warranty shall be limited to the amount paid for this product at the time of original purchase. The Manufacturer shall not be liable for any direct, indirect, consequential or incidental damages arising out of the use or inability to use this product.

The Manufacturer does not authorize any person or representative to assmue or grant any other warranty obligation with the sale of this product.

The Manufacturer Limited Warranty is valid only if you retain proof of purchase from CWR, Environmental or an Authorized Retail Dealer for this product. If you purchase this product from any other source, your purchase is "AS IS," which means The Manufacturer grants you no warranty, and that you, not the Manufacturer assumes the entire risk of the quality and performance of this product, including the entire cost of any necessary servicing or repairs of any defects. This warranty gives you specific legal rights; you may also have other rights, which vary state to state.

To facilitate warranty service request please: Keep dated sales receipt

For Service call: 1-800-444-3563 x4005

For Replacment Filters call CWR 1-800-444-3563 Register your unit online at at www.cwrenviro.com Look under Knowledge Center

PERFORMANCE DATA

Performance Data	
Contaminants	Reduction Results
CYSTS (Parasites)	>99.9999%
TURBIDITY	>99%
LEAD @ 150 ppb	98%, 500 gallons
CHLORINE @ 2ppm	99%, 1000 gallons
CHLORAMINE	99%, 700 gallons
THMs & HAAs	>98%
VOCs	~95%, 400 gallons
PARTICULATES @ 0.5 MICRONS	>99.9999%
FLUORIDE @ 0.8 PPB	~95%
ALUMINUM, ARSENIC V, CADMIUM, CHROMIUM III, IRON, MANGANESE, NICKEL	>80%
MERCURY, CHROMIUM VI	~50%

INSTRUCTIONS CONTINUED

3.Turn <u>only</u> the cold water tap partially on. For the lever style diverter, rotate the lever to the horizontal position. Water will now fill the unit. Once water has filled the housing, turn the cold water tap all the way on. Flush the ceramic filter for **15 minutes**. You may see particles and air bubbles when first turning on the water. After 15 minutes, shut the water off and let the filter sit for **2-3 hours.** Then, flush the filter again for **15 minutes**, shut water off and let let the unit with the filter inside sit overnight.

4. In the morning flush the ceramic filter for **15 minutes**. **Your filter unit is now ready to use.** If you notice an off taste in your water or are having issues with flow, please contact CWR.

TROUBLE SHOOTING

Problem: Leak between white housing and base.

Solution: If unit leaks, first check to make sure O-Ring is in place in the housing sump. Use included Housing Wrench to tighten housing.

Problem: Flow rate slows down.

Solution: Follow directions for cleaning unit.

Problem: Diverter valve doesn't fit onto faucet.

Solution: Use one of the adapters that is supplied with unit. If neither one fits, call service at CWR for a <u>UNIVERSALADAPTER</u>.

Problem: Cleaning ceramic filter repetatively no longer restores flow rate.

Solution: Replace filters. Call CWR for further assistance

GUIDELINES FOR FILTER REPLACEMENT

The following are guidelines on when to change your filters. All filters have a variable life-span which is dependent upon:

- 1. Levels of chemicals and heavy metals in source water.
- 2. Number of people using the filtered water
- 3. Amount of sediment and dirt in the water.
- 4. Sudden high dosing of the water with chlorine or chloramine
- 5. Size and number of filters in your unit.

1-2 people: 9-12 months3-4 people: 6-9 months4+ people 6 months or less

FACT: Even if water is flowing through the ceramic filter after cleaning, the filter will NOT last beyond one (1) year. The reason is that the carbon block inside the ceramic is adsorbing the chemicals and heavy metals and becomes saturated. If you do not change the filter at the recommended time, the trapped chemicals will leach off the filter and increase the contaminant level of your drinking water. **FACT:** Most contaminants such as parasites, bacteria, and lead do not cause an off taste. On the other hand, if the filtered water does have an off taste that usually indicates that the carbon block is saturated and needs to be changed.

We want all of our customers to be fully protected from toxic substances in your water. Please change your filters on schedule.

Conditions that require immediate filter replacement.

- 1. Cleaning ceramic filter no longer restores flow rate.
- 2. Following a "Boil Alert" from local water supplier.
- 3. Running HOT water through the unit
- 4. If there is a breach in the ceramic or any noticeable cracks in the ceramic.

HOW TO CLEAN YOUR CWR WATER FILTER

Due to filtration of particulate contaminants (dirt) from the water during use, the flow of water from the filter may reduce over a period of time. To restore the water flow to its normal level simply remove, clean and replace the filter cartridge as follows:

1) Open the white housing sump on the filtration unit by placing a bucket under the unit. Unscrew the white housing sump clockwise using housing wrench. The sump will be full of water. Discard the water and remove ceramic filter.

2) Use a non-detergent, abrasive pad, (Scotch Brite) and <u>lightly</u> brush the ceramic filter under cold water until clean. NEVER USE SOAP OR ANY CLEANING AGENTS. Do not rub the filter too hard as it will cause excessive wearing of the ceramic and may cause it to crack.

3) Clean the inside of the base and sump with a 50/50 solution of water and peroxide using a vegetable scrub brush. **DO NOT USE THIS BRUSH FOR ANY FOOD PROCESSING.** Clean threads of housing with a cotton swab (Q-Tip).

4) Reinstall ceramic filter into the sump and screw in the housing sump counter clockwise into the base. MAKE SURE "O" RING IS SEATED PROPERLY or the filter will leak. (Vaseline can be used to secure O-Ring in housing sump)

5) NOTE: The other filter can not be cleaned!

6) If flow rate is not restored, contact CWR for further instructions.

<u>Even if the water is flowing through the filter after cleaning,</u> <u>the filter will not last beyond one year.</u>

If you are not sure which replacement filters you need, contact CWR. 800-444-3563